

UNIWORLD BOUTIQUE RIVER CRUISES

Uniwold—the world’s best and most awarded luxury river cruise line—offers itineraries in spectacular destinations throughout Europe, Russia, Egypt, Asia and Peru. Our fleet features luxurious ships with an average capacity of 120 guests, one of the highest crew-to-guest ratios in the river cruise industry, enticing shore excursions, world-class gourmet cuisine, impeccable hospitality and the highest degree of all-inclusive benefits on the rivers.

WHY UNIWORLD

- **One-of-a-Kind Design**
Each exquisitely appointed Uniwold river cruise ship is a work of art designed to be as unique as our guests and as inspiring as the destinations we visit.
- **History of Excellence**
Thanks to decades of experience in luxury travel, including with our sister company, Red Carnation Hotels, Uniwold sets the standard for excellence in hospitality, culinary and nautical practices in luxury river cruising.
- **Outstanding Service**
Our credo, “No request too large, no detail too small,” comes to life in every interaction we share with our guests. We never tire of going above and beyond to create extraordinary experiences both onboard and onshore.
- **Delicious Cuisine**
We bring together the finest chefs, the freshest ingredients sourced from local farmers’ markets and other regional suppliers, and distinctive wines and beers chosen by acclaimed sommeliers, giving you a mouthwatering culinary journey for all of the senses.
- **Carefully Curated Experiences**
Our innovative onshore programs go well beyond landmarks and group tours. With personalized experiences tailored to match both your interests and lifestyle, you can choose from a generous menu of excursions and activities designed to immerse you in the local culture.
- **The Most All-Inclusive**
From an ample selection of premium spirits and fine wines to every five-star meal onboard; from airport transfers and gratuities to a choice of several excursions per day; from ship-wide Wi-Fi to yoga and TRX fitness classes—Uniwold elevates all-inclusive luxury river cruising to an entirely new level.

Terms & Conditions:

All fares are per guest in US dollars based on double occupancy unless otherwise noted. Fares are capacity controlled and are subject to change at any time without notice. All applicable discounts are applied sequentially. Fixed savings amounts are deducted prior to applying any percentage-based discounts. Availability of all stateroom categories cannot be guaranteed. Additional restrictions may apply.

Reservations and Payments: A deposit of at least 10% of the cruise/tour fare (cruise/tour plus port charge plus pre and/or post land extensions, less applicable discounts), per person is required at time of booking. Final payment is due at least 120 days prior to departure. For new bookings, a courtesy hold of up to 72 hours is allowed but cannot extend past the final payment due date. For bookings made within 120 days of departure, full payment is due at time of booking. Reservations will be cancelled if payments are not received in a timely manner.

Items Not Included in the Published Price: These include, but are not limited to, airfares to and from your destination except where specified; airport/departure taxes; excess baggage charges; aircraft seat assignments; cost of passports and visas; taxes; laundry; phone calls; all items of a personal nature; items not included on regular menus; meals not detailed in the itinerary; expenses for additional sightseeing not specified in the itinerary; and health, accident, baggage, or travel protection plans.

COMPLIMENTARY BEVERAGES FOR UNIWORLD PROGRAMS:

Europe: Complimentary beverages onboard include wine, beer, spirits, specialty coffee, tea, soft drinks and mineral water.

India, Vietnam & Cambodia: Complimentary house wine, local spirits and beer, soft drinks, tea and coffee will be served throughout the cruise. Onshore lunches include complimentary soft drinks, coffee, and tea. Onshore dinners include complimentary house wine, local beer, soft drinks, coffee, and tea.

Egypt: Complimentary house wine, local beer, soft drinks, tea, and coffee will be served during lunch and dinner onboard.

Peru: Complimentary house wine and beer, spirits, soft drinks, tea, and coffee will be served on the Aria Amazon, between 6 AM and 11 PM throughout the cruise. Onboard meals include complimentary house wine and beer, soft drinks, coffee and tea. Onshore lunches and dinners include complimentary soft drinks, coffee and tea.

GRATUITIES:

Europe: Gratuities for onboard personnel (ship staff, crew, Cruise/Tour Manager) are included during the cruise/tour.

Asia, Egypt, and Peru: Gratuities for onboard and onshore personnel are included during the cruise/tour and extensions.

Cancellation Policy: We hope nothing will come between you and your Uniworld vacation. Should you need to cancel your booking or any portion of it, your cancellation must be received in writing. It will be effective on the date of receipt. These cancellation fees are in addition to any cancellation fees that might be levied by your travel agent. There is no refund for unused services or for unused portions of the trip. Cancellation charges, per person and based upon the date of cancellation, are as follows:

Cancellation Notice Received Before Cruise/Tour Start Date	Cancellation Charges Per Person
120 Days or more	\$200 per person for cruise/tour
119 – 90 Days	20% of the fare**
89 – 60 Days	35% of the fare**
59 – 30 Days	50% of the fare**
Less than 30 Days	100% of the fare**
No Show	100% of the fare**

**Fare is defined as the cost of any cruise, or land, element purchased from Uniworld. Port charges are refunded if cancellation is received prior to departure.

Deposit Protection program—5 Year Guarantee: Should your plans change and you cancel your booking one hundred and twenty (120) days or more prior to your cruise/tour start date, you will receive a credit of \$200 per person, valid for up to five years from date of cancellation. This credit cannot be used as a deposit or insurance payment for a future booking and can only be used as a credit (no cash value). Only one credit per person can be applied to each cruise or cruise/tour booked, and is combinable with all current Uniworld promotions.

Revision Fee: A fee of \$50 per person, per transaction, will be charged for any revision made to the reservation unless the change increases the value of the booking. A passenger name change and cruise/tour date change will be treated as a cancellation subject to our cancellation policy, and a new reservation must be made. Any revision to a booking may result in the loss of a confirmed airline reservation, Uniworld change fees (refer to the Air Travel change fees section for details), increased airfare, and any charges levied by the airlines, which will be payable by the passenger.

ARRIVAL AND DEPARTURE TRANSFERS

Complimentary Group Transfers: Complimentary group transfers are available between the airport and the ship/hotel on the day the cruise or cruise-tour begins, and between the ship/hotel and the airport on the day the cruise or cruise-tour ends, when flight arrival and departure times meet our published Transfer Guidelines. Please note, there may be a waiting period of two hours or more unless private car transfers have been purchased.

Private Car Transfers (Chargeable): Private car transfers for up to two guests per car are available for purchase between the airport and the ship/hotel on the day the cruise or cruise-tour begins, and between the ship/hotel and the airport on the day the cruise or cruise-tour ends, for guests whose flights fall within our published Transfer Guidelines.

Transfer Guidelines: Please visit our Arrivals, Departures & Transfers page to view the flight arrival and departure times that meet our transfer guidelines. If your flight arrangements arrive/depart outside of these parameters, you must make your own transfer arrangements. Guests making their own flight arrangements must provide their flight details to Uniworld no later than forty-five (45) days prior to departure to schedule their transfers. Uniworld will not be responsible for missed transfers due to delayed or cancelled flights, or for missed cruise/trip days, or for extra costs resulting from the foregoing.

ADDITIONAL CONSIDERATIONS

Baggage Fees, Baggage and Personal Belongings: Uniworld allows one (1) suitcase, one (1) carry-on bag, and one (1) personal bag (handbag, computer case, etc.) per person onboard our ships and motorcoaches. Keep an eye on your baggage—it is your responsibility throughout the trip. Uniworld is not responsible for loss, theft, or damage to baggage and/or personal belongings at any time during the cruise, or on included transfers and other transportation.

Flights included as part of the cruise/tour itinerary: Should your itinerary include one or more flights within the region visited as part of your cruise/tour itinerary, such flights will be in economy class. Should passengers' baggage exceed the airline's limit, excess baggage fees may be levied and will be the passengers' responsibility to pay (visit: iflybags.com)

Check-In and Check-Out Times: Please note that standard check-in and check-out times will apply regardless of flight schedules or transfer arrangements.

Arrivals: On the day of embarkation, your stateroom will be ready after 3:00 PM. Guests who embark prior to 3:00 PM can wait in one of the public areas onboard. For itineraries beginning at a hotel, your room will be ready after the hotel's standard check-in time. Uniworld is unable to request early check-ins.

Departures: On the day of disembarkation, you must vacate your stateroom by 8:00 AM. Guests with flights departing later in the day may wait onboard in one of the public areas until 1:00 PM or later, depending on the sailing schedule. For itineraries ending at a hotel, you must vacate your room by the hotel's standard check-out time. Uniworld is unable to request late check-outs.

Mandatory Passenger Registration: Uniworld Guests are required to register for their cruise at my.Uniworld.com. There you can provide the following necessary information:

- Your personal details, including your email address and phone number.
- Your emergency contact info and travel insurance details, just in case we need it.
- Any dietary, medical or other special requirements you may have.

Documents: Provided full payment has been received on time and registration is completed, travel documents will be available to download in electronic format 21 days prior to travel from my.Uniworld.com. Here, you'll also find information about your cruise such as the point of embarkation, your accommodations, and answers to a host of FAQs.

Travel Insurance Recommendation: We strongly encourage you to purchase travel protection when traveling with Uniworld. Should you choose to travel on Uniworld without travel insurance coverage you will need to acknowledge your agreement to take full responsibility for all expenses (trip interruption, trip delay, medical expenses, quarantine expenses and emergency evacuation/repatriation) that may arise while traveling with Uniworld. Your cruise documents will not be released until the insurance acknowledgement section of the Passenger Information Form found on "My Uniworld" has been completed. If you do not currently have travel insurance, please contact your travel advisor as soon as possible to discuss your options.

Itinerary Changes: You can count on the value of Uniworld's experience and regional knowledge to make sure you enjoy your cruise/tour even when conditions beyond our control occur. The very nature of a river, its sources, and networks of bridges and locks, means that there will be times when weather or other conditions in a region require Uniworld to make adjustments and/or modifications to an itinerary. Although every effort will be made to keep itineraries, vessels, and hotels as they are shown in the brochure, Uniworld reserves the right to substitute itineraries, hotels or vessels. In such cases, we will do everything we can to make sure the locations visited, the excursions taken and the hotels or vessels offered are similar to the ones originally planned. Any changes to itineraries will not result in eligibility for a refund. Itineraries are subject to change without notice and may need to be altered specifically because of water levels, wind factors, or other conditions. Guests who choose to cancel or interrupt their cruise or cruise/tour due to an itinerary change will be subject to our standard Cancellation Policy.

Advanced, Cancelled, or Delayed Sailing: Uniworld reserves the right to cancel, advance, postpone or modify scheduled departure, return or itinerary dates, as well as locations, events and schedules, and may, but is not obligated to, substitute, vary, alter, reschedule, cancel and/or relocate any accommodations, vessels, modes of transportation and other aspects of the vacation. Uniworld is authorized to take these actions due to causes or circumstances of any kind or nature beyond Uniworld's control, or causes or circumstances within Uniworld's control that Uniworld deems to make such actions appropriate. Uniworld will not be liable for cancellation, delay, rescheduling or other adjustment or impact to a departure or itinerary, or other aspects of the vacation brought about due to force majeure or other circumstances beyond its control that prevent or interfere with any aspect of the cruise/tour, also including governmental and administrative actions. The company's only liability will be to provide Passengers the amount it has received for the Contract in the form of a Future Travel Credit or at Uniworld's discretion a refund of monies paid to Uniworld in connection with such cruise/tour. Uniworld is not responsible for other travel arrangements affected due to our cancellations or changes and is not liable for any cancellation or change costs or penalties incurred on other travel arrangements, including air tickets.

Stateroom Changes: If due to unexpected technical or other unforeseen circumstances, it becomes necessary to change a guest's stateroom onboard, any change to stateroom category will result in eligibility for a refund equal to the fare difference between the category booked and the category of relocation.

Extensions/Land Tours: Uniworld reserves the right to reschedule and/or cancel land extensions or land tours if the minimum number of participants (20 people) is not met or for safety reasons. If you, as the

Passenger, choose to cancel your pre- or post-cruise extension one hundred and nineteen (119) days or less before departure, then please refer to the Cancellation Policy section for the applicable cancellation policy and penalties that will be applied.

Security: Security is a major concern to all of us and the global situation is constantly changing. Events around the world, coupled with the “Travel Advisories” put out by various governments, may at times necessitate changes to the accommodations and itinerary or even trip cancellation. Risks are involved in travel to any country that may experience security difficulties. You must accept these risks and assume responsibility for your own travel decisions.

Health and Mobility: The Company strives to provide a safe, enjoyable, and memorable travel experience for all passengers. The Company welcomes passengers with special needs or disabilities. However, please note the following:

- Passengers are required to advise the Company at time of booking of any physical, medical, or other special needs that require accommodation. After the time of booking, should a Passenger develop a physical or medical condition that requires accommodation the Passenger is required to advise the Company.
- All guests must ensure they are medically and physically fit for travel. The Company may impose safety requirements necessary for the safe operation of the tour. The Company may also exclude an individual from participating in a tour or an activity if that individual’s participation poses a direct threat to health or safety.
- The Company does not provide personal devices (such as wheelchairs, hearing aids or prescription eyeglasses) or services of a personal nature (such as pushing a wheelchair or assistance in eating, toileting or dressing). A companion capable of providing such assistance must accompany any passenger who requires services of a personal nature.
- The Company does not employ medical personnel. Any necessary medical attention will be provided by a local facility at the passenger’s expense. The Company is not responsible or liable for any losses or costs incurred as a result of medical services obtained while on tour, or for the quality of the care or services received.
- Passengers should be aware some tours include rough terrain, extensive walking over cobblestone streets, uneven pavement, stairs and locations which may not be easily accessible or accessible by wheelchair. During the tour, the Company may make arrangements with carriers, hotels and other independent suppliers to provide travel services. These parties are independent entities over which the Company has no control. Accommodations on international tours may differ from those in the United States. The Company cannot guarantee disability access or accommodations for passengers traveling on international tours. The Company may, in its sole discretion, decline the booking of any passenger or remove any passenger who cannot comply or refuses to comply with the Company’s terms and conditions. The Company is not responsible for any costs incurred in the event a passenger is removed from a tour. Passengers agree not to hold the Company or any of its related entities liable for any actions taken under these Terms and Conditions.

Young Travelers:

Europe, Asia, India, and Egypt: Guests should be 4 years of age or older. Guests who are less than 18 years of age must be accompanied by a parent or guardian and booked in a cabin with someone who is 21 years of age or older.

Peru: Guests must be 7 years of age or older. Guests under 21 must be booked in a cabin with someone who is 25 years of age or older, or traveling with a parent or guardian who is booked in a connecting suite. Some excursions may not be suitable for young children.

Please note: Our Generations program departures include programs and services designed for families traveling with children. Adults accompanying children are responsible for their safety and behavior onboard and onshore.

Smoking Policy: For the comfort of all our guests, smoking is only permitted on the sun decks of our ships. Smoking is not permitted on motorcoaches. This policy applies to all forms of smoking materials including vapor e-cigarettes.

Diets: Please advise the Uniworld reservation agent of specific dietary considerations and we will do our best to accommodate your request. Please also indicate your needs when you complete the Passenger Information Form at uniworld.com.

Pets: Pets are not permitted on Uniworld trips.

For more information, please refer to: <https://www.uniworld.com/ap/terms-and-conditions>